



**PURBROOK INFANT SCHOOL**  
**ALDERMOOR ROAD EAST, PURBROOK PO7 5NQ**  
**Telephone: 023 9261 0761**  
**Email: [adminoffice@purbrook-inf.hants.sch.uk](mailto:adminoffice@purbrook-inf.hants.sch.uk)**  
**Headteacher: Lisa A de Carteret**  
**Assistant Headteacher: Zoe Bailey and Paul Stray**  
**Business Manager: Hazel K Dean**



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Dear Parents/Carers

We would like to make you aware of some important safeguarding information regarding the online platform Roblox.

We have recently been informed of pop-up appearing within Roblox that encourages children to download an app called **Pollybuzz** (occasionally called **Pollyfuzz**). While the app initially appears harmless-asking children simple questions and creating an AI "friend"- it has been reported the generated content can quickly become extremely inappropriate. This may include references to **suicide, self-harm and pornography**.

Please remind your child to not click on pop-ups within games and to speak to a trusted adult immediately if they see anything that worries them or does not feel appropriate.

Roblox does offer parental controls, which can help limit some risks. Guidance on how to set these controls can be found on the Roblox Support page under "Parental Controls overview". Please note, however, that while parental controls can reduce the number of pop-ups, **they may not block all of them**, so ongoing supervision and conversations about safe online behaviour remain essential

Thank you for you continued support in helping keep our children safe online.

Yours sincerely

Mrs L A de Carteret  
**Headteacher**